

Terms and Conditions

Key Commercial Terms

When buying an item, you agree that:

- (i) you are responsible for reading the full item listing, and any terms and conditions specific to that product group, before making a commitment to buy it
- (ii) you enter into a legally binding contract to purchase an item when you commit to buying an item and you complete the check-out process.

The prices we charge for our store products are listed on the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur. Additional information about pricing and VAT is available on the payments page.

Returns and Refunds

Oak Country Buildings offer returns and refunds for online store purchases in line with UK consumer regulations. Please see our separate Return and Refund Policy.

Warranties

When we receive a valid warranty claim for a product purchased from us, we will either repair the relevant defect or replace the product, at our discretion. If we are unable to repair or replace the product within a reasonable time, the customer will be entitled to a full refund upon the prompt return of the product to us. We will pay for shipment of repaired or replaced products to customer and customer will be responsible for return shipment of the product to us.

Intellectual Property

The Service and all materials therein or transferred thereby, including, without limitation: software, images, text, graphics, logos, patents, trademarks, service marks, copyrights, photographs, audio, videos, music and all Intellectual Property Rights related thereto, are the exclusive property of Oak Country Buildings Ltd. Except as explicitly provided herein, nothing in these Terms shall be deemed to create a license in or under any such Intellectual Property Rights, and you agree not to sell, license, rent, modify, distribute, copy, reproduce, transmit, publicly display, publicly perform, publish, adapt, edit or create derivative works thereof.

User Accounts

We may permanently or temporarily terminate or suspend your access to our online store without notice and liability for any reason, including if in our sole determination you violate any provision of these Terms or any applicable law or regulations. You may discontinue use of our website at any time and may request to cancel your online store account at any time.

Indemnification

You agree to indemnify and hold Oak Country Buildings Ltd harmless from any demands, loss, liability, claims or expenses (including solicitor fees), made against them by any third party due to, or arising out of, or in connection with your use of the website or any of the product offered in our online store.

Limitation of Liability

To the maximum extent permitted by applicable law, in no event shall Oak Country Buildings Ltd be liable for any indirect, punitive, incidental, special, consequential or exemplary damages including without limitation damages for loss of profits, goodwill, use, data or other intangible losses arising

out of or relating to the use of, or inability to use, the service or product bought through our online store.

To the maximum extent permitted by applicable law, Oak Country Buildings Ltd assumes no liability or responsibility for any (i) errors, mistakes or inaccuracies of content; (ii) personal injury or property damage, or any nature whatsoever, resulting from your access to or use of our service or product bought through our online store; and (iii) any unauthorised access to our use of our servers and/or any and all personal information stored therein.

Right to change and modify Terms

We reserve the right to modify these terms from time to time at our sole discretion. Therefore you should review this page periodically. Your continued use of the Website, our service and online store after any such change constitutes your acceptance of the new Terms. If you do not agree to any of these Terms or any future version of the Terms, do not use or access (or continue to access) the website or the service.

Customer and Account User Details

By providing your contact details in our online store and/or by creating an User Account, you agree to Oak Country Buildings using these details to contact you regarding your purchase or the items in your shopping cart. This includes messages and materials from us by mail, email or any other contact form that you may provide us with. If you do not want to receive such materials or notices please just notify us at any time. Oak Country Buildings will never share your contact details with any third or external party.

Preference of Law

These Terms, the rights and remedies provided hereunder, and any and all claims and disputes related hereto and/or to the services, shall be governed by, construed under and enforced in all respects solely and exclusively in accordance with the internal substantive laws of the United Kingdom. Any and all such claims and disputes shall be brought in, and you hereby consent to them being decided exclusively by a competent jurisdiction located in the West Midlands or Warwickshire.